

Keyli Malay

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Education

Bachelor of Science in Business Marketing Expected Grad. June 2029 University of Nevada, Reno

General Education Degree Edward C. Reed High School

Experience

Starbucks – Sparks, NV

September 2023-Present

Barista

- Prepare handcrafted beverages with precision and efficiency, serving an average of 150+ customers a shift.
- Operate POS system to accurately process transactions and manage daily cash handling, ensuring register discrepancies remain below 0.1%
- Collaborate with team members to maintain store cleanliness and organization.
- Upsell featured products and seasonal promotions.
- Train and support 3+ new baristas on company standards, recipes, and health protocols, improving onboarding efficiency and consistency.

Self-employed – Sparks, NV

May 2023-September 2023

Babysitter

- Supervised and cared for up to three children between the ages of one and seven, ensuring safety, emotional well-being, and adherence to daily routines.
- Planned and led educational and recreational activities that supported developmental growth and reduced screen time.
- Prepared nutritious meals and snacks while managing food allergies and dietary restrictions.
- Communicated regularly with parents through updates and feedback, resulting in full client satisfaction and repeat business.
- Helped with homework and bedtime routines, contributing to improved academic performance and consistent sleep habits.

Volunteer Experience

- Assisted in packaging and distributing food to families at local food banks, ensuring accuracy in food sorting.
- Participated in park and neighborhood cleanups, collecting waste and recyclables to improve safety and environmental conditions.
- Contributed 35+ volunteer hours, consistently demonstrated punctuality and dedication by volunteering during weekends and community-led events.